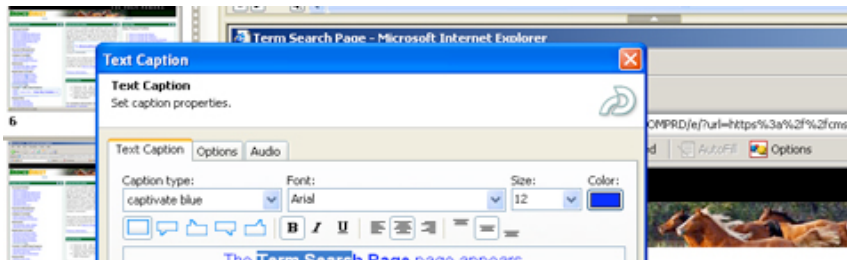


purposes.

Behind the Scenes

Requirement	Description	Priority	Designed?	Tested?	Implem
Account Claiming tutorial	Captivate Tutorial of Account Claiming	High	x	x	
Configure your account (pw question)	Captivate Tutorial of how to configure your account (setting up password question)	High	x	x	x
Configure your account (reset pw)	Captivate Tutorial of how to configure your account (resetting your password)	High	x		
Exchange email tutorial	Captivate Tutorial of Exchange email	High	x		
Webmail (login) tutorial	Captivate Tutorial of logging into webmail, what if your login fails	High	x	x	x
BroncoDirect ("How do I login?")	Captivate Tutorial of BroncoDirect (login procedure)	High			
BroncoDirect ("How do I find a class?" - Simple)	Captivate Tutorial of BroncoDirect (view schedule of classes)	High			
BroncoDirect ("How do I find a class?" - Advanced)	Captivate Tutorial of BroncoDirect (view schedule of classes) - advanced	High			
BroncoDirect ("How do I access my financial aid?")	Captivate Tutorial of BroncoDirect (accessing financial aid award)	High			
BroncoDirect ("How do I add or drop a class?")	Captivate Tutorial of BroncoDirect (adding/dropping class)	High			
BroncoDirect ("How do I use a permission number?")	Captivate Tutorial of BroncoDirect (using permission numbers)	High			
BroncoDirect ("How do I view my transcript?")	Captivate Tutorial of BroncoDirect (viewing transcripts)	High			
BroncoDirect ("How do I view my grades?")	Captivate Tutorial of BroncoDirect (viewing grades)	High			



First, the senior project team worked with several departments on campus to gather requirements for the project. The concept seemed simple - to provide interactive and descriptive tutorials of how to use one of the campus' most frequently used interface, BroncoDirect. I&IT Learning recommended two products for the senior project team to use: Adobe Captivate and Adobe Breeze.

Thanks to the efforts of I&IT Learning, the senior project team was able to take their concept into a reality. I&IT Learning's Breeze Coordinator April McKettrick provided the students with training for the two products and the Studio 6 facilities for developing the tutorials.

The senior project team also utilized the help of Studio 6 ITA Brian Rigazzi for the voiceovers you hear in the eHelp tutorials.

The eHelp tutorial project continues today with other senior project teams using these software tools, the Studio 6 facilities and the assistance of I&IT Learning team members' April McKettrick and Daniel Smith.

The People Involved

Project Director: Dr. Daniel Manson

Team Lead: Daniel Smith

Project Manager: Daniel Kim

Consultants: Helmut Garcia, Giang Nguyen

Project Team Documentation: Scott Wallace

Breeze Coordinator: April McKettrick

Voices for tutorials: Brian Rigazzi